CyHRMA Member Satisfaction Survey 2014

| What is your gender? | | |
|----------------------|---------------------|-------------------|
| Answer Options | Response Percent | Response Count |
| Female | 66,7% | 62 |
| Male | 33,3% | 31 |

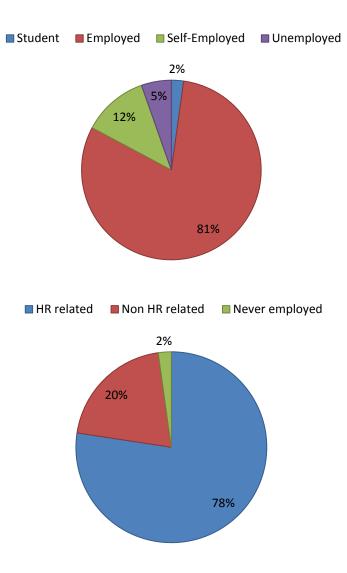
| Which category below includes your age? | | |
|---|---------------------|-------------------|
| Answer Options | Response Percent | Response Count |
| 1-29 | 15,1% | 14 |
| 30-39 | 38,7% | 36 |
| 40-49 | 26,9% | 25 |
| 50-59 | 14,0% | 13 |
| 60 or older | 5,4% | 5 |





| My current status is: | | |
|-----------------------|---------------------|-------------------|
| Answer Options | Response Percent | Response Count |
| Student | 2,2% | 2 |
| Employed | 80,6% | 75 |
| Self-Employed | 11,8% | 11 |
| Unemployed | 5,4% | 5 |
| Other | | 2 |

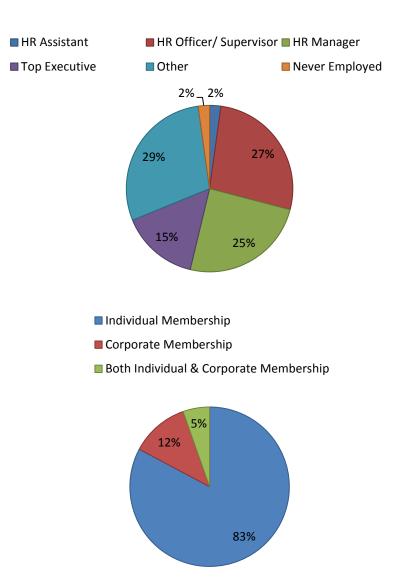
| What is your current job role? (If not applicable, please indicate your last job role) | | |
|--|---------------------|-------------------|
| Answer Options | Response Percent | Response Count |
| HR related | 77,4% | 72 |
| Non HR related | 20,4% | 19 |
| Never employed | 2,2% | 2 |





| What is your current job level? (If not applicable, please indicate your last job level) | | |
|--|---------------------|-------------------|
| Answer Options | Response Percent | Response Count |
| HR Assistant | 2,2% | 2 |
| HR Officer/ Supervisor | 26,9% | 25 |
| HR Manager | 24,7% | 23 |
| Top Executive | 15,1% | 14 |
| Other | 29,0% | 27 |
| Never Employed | 2,2% | 2 |

| What type of CyHRMA membership do you currently hold? | | |
|---|---------------------|-------------------|
| Answer Options | Response Percent | Response Count |
| Individual Membership | 82,8% | 77 |
| Corporate Membership | 11,8% | 11 |
| Both Individual & Corporate Membership | 5,4% | 5 |

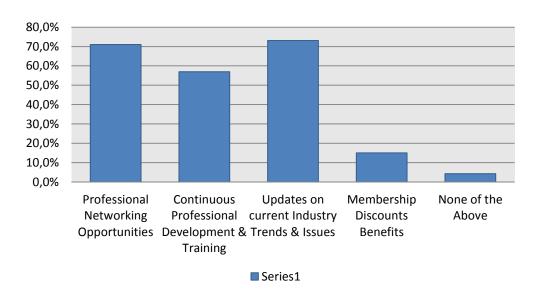




| For how long have you been a member of the CyHRMA? | | | |
|--|---------------------|-------------------|--|
| Answer Options | Response Percent | Response Count | |
| Less than 6 months | 5,4% | 5 | |
| 6 months to a year | 11,8% | 11 | |
| 1 - 3 years | 10,8% | 10 | |
| 3 - 5 years | 12,9% | 12 | |
| More than 5 years | 59,1% | 55 | |

| ■ Less than 6 months ■ 6 months to a year ■ 1 - 3 years | | |
|---|---------------------|--|
| ■ 3 - 5 years | ■ More than 5 years | |
| 59% | 11% 13% | |

| What are the reasons for maintaining your CyHRMA Membership? | | | |
|--|---------------------|-------------------|--|
| Answer Options | Response Percent | Response Count | |
| Professional Networking Opportunities | 71,0% | 66 | |
| Continuous Professional Development & Training | 57,0% | 53 | |
| Updates on current Industry Trends & Issues | 73,1% | 68 | |
| Membership Discounts Benefits | 15,1% | 14 | |
| None of the Above | 4,3% | 4 | |
| Other | | 2 | |

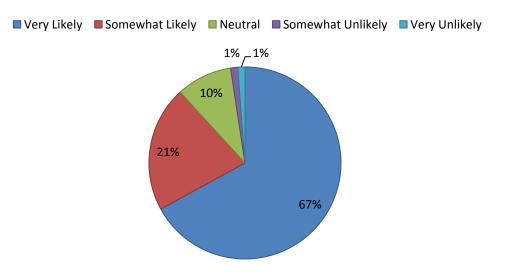




| Overall, how satisfied are you with your CyHRMA membership? | | | |
|---|---------------------|-------------------|--|
| Answer Options | Response Percent | Response Count | |
| Very Satisfied | 36,6% | 34 | |
| Somewhat Satisfied | 43,0% | 40 | |
| Neutral | 15,1% | 14 | |
| Somewhat Dissatisfied | 2,2% | 2 | |
| Very Dissatisfied | 3,2% | 3 | |

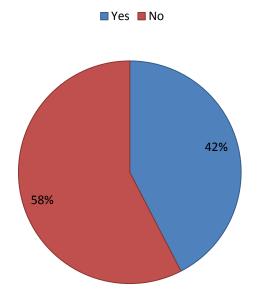
| ■ Very Satisfied | ■ Somewhat Satisfied | ■ Neutral |
|------------------------|----------------------|-----------|
| ■ Somewhat Dissatisfie | d Very Dissatisfied | |
| | 2% 3% | 37% |

| How likely would you be to recommend a CyHRMA membership to a colleague/ friend/ associate? | | |
|---|---------------------|-------------------|
| Answer Options | Response Percent | Response Count |
| Very Likely | 67,1% | 57 |
| Somewhat Likely | 21,2% | 18 |
| Neutral | 9,4% | 8 |
| Somewhat Unlikely | 1,2% | 1 |
| Very Unlikely | 1,2% | 1 |



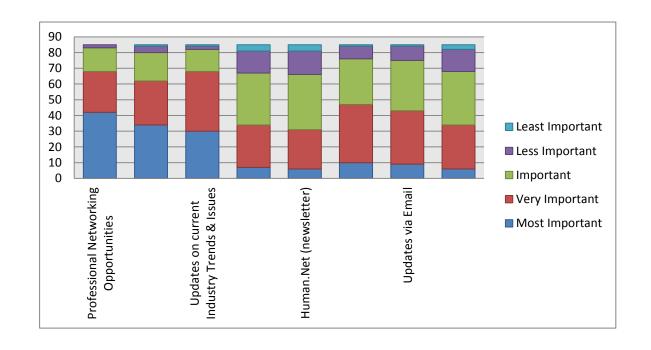


| Have you been involved more in CyHRMA activities in 2014? | | | | | |
|---|---------------------|-------------------|--|--|--|
| Answer Options | Response Percent | Response Count | | | |
| Yes | 42,4% | 36 | | | |
| No | 57,6% | 49 | | | |



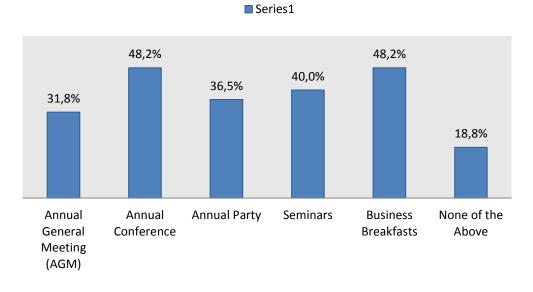


| The CyHRMA is offering a number of benefits to its members. Please indicate the importance of the benefits below: | | | | | | |
|---|--------------------|-------------------|-----------|-------------------|-------------------|-------------------|
| Answer Options | Least Important | Less Important | Important | Very Important | Most Important | Response Count |
| Professional Networking Opportunities | 0 | 2 | 15 | 26 | 42 | 85 |
| Continuous Professional Development & Training | 1 | 4 | 18 | 28 | 34 | 85 |
| Updates on current Industry Trends & Issues | 1 | 2 | 14 | 38 | 30 | 85 |
| People and Work (e-magazine) | 4 | 14 | 33 | 27 | 7 | 85 |
| Human.Net (newsletter) | 4 | 15 | 35 | 25 | 6 | 85 |
| Worldwide HR Publications | 1 | 8 | 29 | 37 | 10 | 85 |
| Updates via Email | 1 | 9 | 32 | 34 | 9 | 85 |
| Website Exclusive Content | 3 | 14 | 34 | 28 | 6 | 85 |



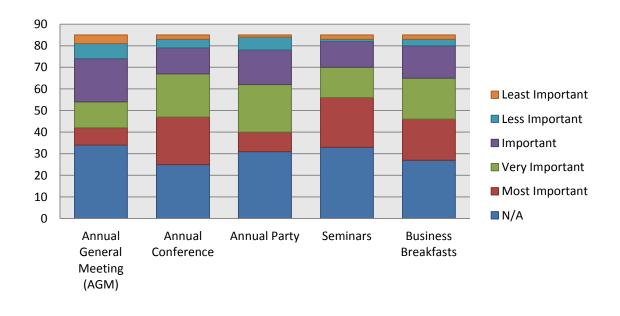


| Which CyHRMA events have you attended in the past 3 years? | | | | | |
|--|---------------------|-------------------|--|--|--|
| Answer Options | Response Percent | Response Count | | | |
| Annual General Meeting (AGM) | 31,8% | 27 | | | |
| Annual Conference | 48,2% | 41 | | | |
| Annual Party | 36,5% | 31 | | | |
| Seminars | 40,0% | 34 | | | |
| Business Breakfasts | 48,2% | 41 | | | |
| None of the Above | 18,8% | 16 | | | |



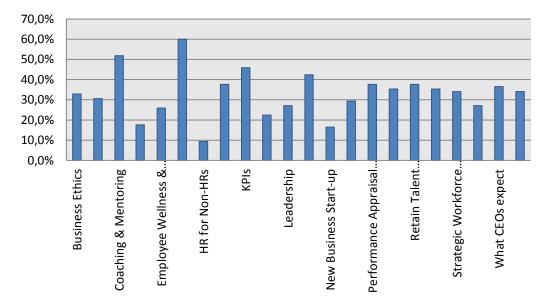


| Please rate the value you have received out of the following CyHRMA events: | | | | | | | |
|---|--------------------|-------------------|-----------|-------------------|-------------------|-----|-------------------|
| Answer Options | Least Important | Less Important | Important | Very Important | Most Important | N/A | Response Count |
| Annual General Meeting (AGM) | 4 | 7 | 20 | 12 | 8 | 34 | 85 |
| Annual Conference | 2 | 4 | 12 | 20 | 22 | 25 | 85 |
| Annual Party | 1 | 6 | 16 | 22 | 9 | 31 | 85 |
| Seminars | 2 | 1 | 12 | 14 | 23 | 33 | 85 |
| Business Breakfasts | 2 | 3 | 15 | 19 | 19 | 27 | 85 |





| Please let us know what HR fields, from the list below, you would like to see in our | | | | | |
|--|----------|----------|--|--|--|
| next Conference: | | | | | |
| Answer Options | Response | Response | | | |
| | Percent | Count | | | |
| Business Ethics | 32,9% | 28 | | | |
| Cloud HR | 30,6% | 26 | | | |
| Coaching & Mentoring | 51,8% | 44 | | | |
| CSR | 17,6% | 15 | | | |
| Employee Wellness & Safety | 25,9% | 22 | | | |
| Future of HR/ New HR Practices | 60,0% | 51 | | | |
| HR for Non-HRs | 9,4% | 8 | | | |
| Implementing HR Analytics | 37,6% | 32 | | | |
| KPIs | 45,9% | 39 | | | |
| Labour Relations | 22,4% | 19 | | | |
| Leadership | 27,1% | 23 | | | |
| Next Generation HR Metrics | 42,4% | 36 | | | |
| New Business Start-up | 16,5% | 14 | | | |
| New Employment Contracts | 29,4% | 25 | | | |
| Performance Appraisal Methods & Techniques | 37,6% | 32 | | | |
| Performance Management | 35,3% | 30 | | | |
| Retain Talent Management | 37,6% | 32 | | | |
| Social Media & HR | 35,3% | 30 | | | |
| Strategic Workforce Planning (recruitment, | 34,1% | 29 | | | |
| selection, etc) | | | | | |
| Succession Planning | 27,1% | 23 | | | |
| What CEOs expect | 36,5% | 31 | | | |
| Work-life Balance | 34,1% | 29 | | | |





| Overall, how satisfied are you with the services provided by the CyHRMA? | | | | | |
|--|---------------------|-------------------|--|--|--|
| Answer Options | Response Percent | Response Count | | | |
| Very Satisfied | 44,7% | 38 | | | |
| Somewhat Satisfied | 37,6% | 32 | | | |
| Neutral | 12,9% | 11 | | | |
| Somewhat Disssatisfied | 3,5% | 3 | | | |
| Very Dissatisfied | 1,2% | 1 | | | |

